



Clarification to the queries

Hiring of Secure SDWAN Network Connectivity Services at IGL Installations BID DOCUMENT NO. IGL/ET2/CP/CM18453

SL No	Bidder's Query	IGL Response
1	As per RFP & Also in Pre Bid responses , DDoS Mitigation service required at Naroji Nagar is not mentioned and also naroji nagar address is not mentioned in List of Locations. Please confirm if DDoS Mitigation service required at Naroji Nagar and what would be mitigation capacity? Currently as per RFP DDoS mitigation required only at DC, DR and Kaka Nagar. Kindly clarify. Commercial will get finalised based on Justification required.	Tender condition prevails
2	Please confirm at how many locations 64 Public IPs required? As per RFP 64 public IPs required at central locations and we assume it's DC & DR, Please confirm if 64 Public IPs required at any other location ?	Tender condition prevails Clarification :- The same has been already mentioned in point no.25 for page number 63 of tender document
3	Please confirm if SDWAN on high availability required at NOIDA SECTOR 3 IGL OFFICE? As per SOR it is mentioned standard Availability but earlier in RFP(Pg No 64) Clause iii Technical Specifications for SDWAN CPE at DC (IGL Bhawan), DR , Kaka Nagar, ISID Office and Noida Sector 3 Office Point 4 it mention (*SD-WAN should have redundant Power Supply and should be deployed in HA*) both statement are contradict to each other and creating confusion and misunderstanding . Commercial will get finalised based on Justification required?.	Tender condition prevails Clarification :- Please refer Scope of work ; Page number 64; Point number III.2